

Rescue Technician Checklist

Use this checklist to guide your training for Rescue.

Checklist

Step #1 – Familiarize yourself with Rescue

- Watch the [Rescue Technician Training](#).
- Familiarize yourself with the workflow by practicing being both the technician and the end-user with a colleague.
- Leverage the [LogMeIn Rescue Getting Started Guide](#) to test different features.
- Bookmark the [Rescue Knowledge Base](#) for quick reference.

Step #2 – Customize your Technician Console

- Change your password.
- Set your color theme preference.
- Enable audible notifications and prompts.
- Turn Spell Check on.
- Configure Pre-defined replies.